

**Let Us Help You! TROIANO'S Now Offers
A/C Services!!**

**No job is
too small!!**

**Annual
Tune-ups
Included with
service
contract**

**FREE
In-home
estimate**

**TROIANO
OIL COMPANY**
777 Enfield St., Enfield, CT
860-745-0321



General Terms & Conditions

- Labor is covered only for the repair and replacement of listed parts. This service plan covers only those parts and services shown or described herein. Charges will be made for all other parts and services.
 - Certain parts not covered under the Plan B or Plan C plan will be billed at a reduced labor rate of \$60 per hour for a minimum of one hour. Only during daytime hours.**
 - Exclusions: This agreement does not cover parts or labor when failure is due to:
 - Failure of customer to maintain proper boiler water level or pressure.
 - Customer leaving emergency switch in "off" position.
 - Customer setting thermostat too low to call for heat.
 - Parts expressly excluded from this agreement, including parts or controls on coal- and/or wood-burning systems.
 - Clogged oil filters.
 - Piping not related to the heating system (ex. steam piping).
 - Lack of oil when delivery has been delayed due to delinquency in payments.
- Service for the above will be charged at prevailing rates.**
- This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators and combustion chambers that are not available through regular sources of supply.
 - These plans are for residential boilers/boilers only. Certain parts on light commercial may not be included.
 - This agreement only covers damage caused by ordinary wear and tear. It does not cover acts of God, fire, lightning or other water damage, etc.
 - There shall be no liability for any reason on the part of Troiano Oil for work done by anyone else, unless such a person is authorized in writing by Troiano Oil to perform such work or furnish parts.
 - These plans can be transferred to the original owner to a new owner at the address shown for the unexpired term of the agreement, provided that the fuel is purchased from Troiano Oil. These plans can be transferred from the address shown to another property subject to approval by Troiano Oil, provided you relocate within our normal delivery area and become an automatic delivery customer.
 - Customers must be on **automatic delivery** to be eligible for either heating service contract or Oil Tank Protection. If all fuel oil is not purchased from Troiano Oil, this agreement is void.
 - All heating equipment is subject to our inspection and approval for acceptance unless this plan is being consecutively renewed.
 - The decision as to whether to repair or replace parts rests solely with Troiano Oil.
 - This service plan does not cover repairs or replacement of fuel supply tank, unless covered by tank protection. Tank lines and environmental remediation of any kind resulting from discharge are not covered under any service plan herein.
 - Troiano Oil will not be responsible for secondary damages for loss or damage resulting from delays or failure to render service due to conditions beyond our control.
 - Account must be in good standing to begin any service plan. Service plans must be paid in full prior to coverage.
 - The length of this agreement is one year. It will renew automatically unless we are notified of cancellation in writing 30 days prior.
 - Excludes units with antifreeze

PLEASE KEEP FOR YOUR RECORDS.

Rev. 4/21



**Family Owned
and Operated
Since 1934**

**Heating
Service
Plans**

**777 Enfield Street
Enfield, CT 06082
(860) 745-0321**

**CT Lic. #00302317
CT Lic. #00202118**

HOD #115

Effective dates: June 1st to May 31st